

CalSAWS

GA/GR Exstream County Purchase

Shasta County

SH – 2025-04

GA/GR Exstream License Appstream

February 24, 2025

CalSAWS – GA/GR

County Purchase – Shasta GA/GR Exstream License Appstream

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/08/2024	1.0	Created document.	David J Briceno
02/24/2025	1.1	Revised AWS AppStream service charges.	David J Briceno
06/06/2025	1.2	Expected approval date changed to 9/30/2025.	David J Briceno

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REQUESTED SERVICES

1. OVERVIEW

Per the current CalSAWS Infrastructure Agreement between CalSAWS Consortium and Gainwell, LLC signed October 01, 2024:

Pursuant to section 8.7, Consortium shall also have the right to order and purchase Work that is in connection with the CalSAWS System and which will be used by Consortium Members, by executing and delivering an order form that is agreed to in writing by Contractor and Consortium and executed by the applicable Consortium Member. In the event of a conflict or inconsistency between the terms and conditions of an order and this Agreement, the terms and conditions of this Agreement shall control to the extent of the conflict or inconsistency.

The request for Shasta County to participate in the General Assistance (GA) automated solution in CalSAWS is aligned to JIRA request CER CA-263020. This solution requires access and deployment of a tool, Exstream Designer.

The Exstream Designer tool is utilized to create, modify, and upkeep customized Notices of Actions (NOAs) and Forms in the General Assistance/General Relief (GA/GR) Automated Solution. Use of this tool allows County users to perform these activities if they choose to do so. Each user identified by the County to utilize this application requires a named license to use the OpenText Exstream Designer. Additionally, the software is delivered to the County based on Amazon Web Services (AWS) AppStream functionality. This AWS functionality is utilization-based and necessary to deliver applications to Exstream users.

1.1. SCOPE OF WORK

Gainwell will assign two (2) named licenses as directed by the County. Additionally, based on information provided by the County on usage, Gainwell will work with CalSAWS to provide AWS AppStream functionality to deliver the application to end users.

2. ASSUMPTIONS

- AWS AppStream costs are estimated based on hours utilized in the application. Actual usage may vary.
- Exstream licenses/support and AppStream charges are subject to future increases by supplier(s).
- Ongoing costs after year one including License Support may be included in SFY 25 budget for the Consortium based on budget approval.
- The County will be responsible for reimbursing the Consortium for all AWS costs required to support the solution as clarified below in Section 3.2.

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- Services and Licenses are assumed to begin 6/1/2026 for estimation purposes, also assuming that this agreement is approved by September 30, 2025.

3. TOTAL CHARGES**3.1. ONE-TIME SETUP CHARGES**

When a new County joins the GA/GR Automated solution, the Gainwell team will provide, at no cost, one (1) Training session over a period of two (2) days on Exstream functionality and Client Correspondence (CC) Maintenance administration pages. This includes tool navigation and creation of basic Form/NOA templates.

Additionally, back-end setup to include County folders, County user IDs, County user groups, custom County Exstream Approval Workflows, and start-up-related functionality is included at no cost.

3.2. AWS

Monthly charges are estimated based on conversations with Shasta County. These monthly charges include hours-based utilization of the AWS AppStream service at its current price from AWS that is utilized to deliver the Exstream application.

The Total County Purchase Charges do not include costs for AWS compute resources and services required for enhancements that will be deployed under this County Purchase. This estimate of AWS compute resource and services costs is provided to the County for budget allocation purposes. The County will be responsible for reimbursing the Consortium for all AWS costs required to support the solution. The estimate for AWS compute resources costs is based on services for State Fiscal Years (SFYs) 25/26, 26/27, 27/28, and 28/29 for 2 users.

	SFY 25/26	SFY 26/27	SFY 27/28	SFY 28/29
Appstream Service	\$ 1,259.90	\$ 3,023.76	\$ 3,023.76	\$ 3,023.76
Enterprise Support	\$ 0.98	\$ 1.53	\$ 1.53	\$ 1.53
Total AWS Estimate	\$ 1,260.88	\$ 3,025.29	\$ 3,025.29	\$ 3,025.29

3.3. TOTAL ESTIMATED CHARGES

Total estimated charges are shown below. These are estimates based on information available as of the date of submission of this County Purchase document. The period covered by the County Purchase is one year from the date of signature. This agreement may need to be extended yearly based on required number of licenses, usage, and the then current rate from the suppliers.

This estimate includes Exstream base license costs.

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Description	SFY 25/26 Total
Exstream Designer, Floating Workstation Seat (2 Seats)	\$15,430.30
Total Services Year 1	\$15,430.30

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COUNTY PURCHASE APPROVAL

Subject: County Purchase – SH-2025-04

The subject document is accepted as allowing Gainwell Technologies to proceed with the subject County Purchase.

Shasta County

By: 

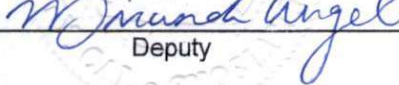
Printed Name: Kevin W. Crye

Title: Chair, Board of Supervisors

Date: October 21, 2025

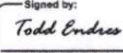
ATTEST:

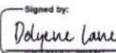
DAVID J. RICKERT
Clerk of the Board of Supervisors

By: 
Deputy

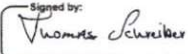
APPROVED AS TO FORM:
JOSEPH LARMOUR
County Counsel

RISK MANAGEMENT APPROVAL

By:  10/03/2025 | 8:14 AM PDT
Todd Endres
Deputy County Counsel

By:  10/06/2025 | 10:17 AM PDT
Dolyene Lane
Risk Manager

INFORMATION TECHNOLOGY
APPROVAL

By:  10/03/2025 | 6:32 AM PDT
Tom Schreiber
Chief Information Officer

Branch Director
HHS Economic Mobility
Attn: Contracts Unit
2600 Park Marina Drive
Redding, CA 96001

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Phone:(530) 225-5450

Gainwell Technologies

By: *Dawn Wilder*
B3831DDEBD9E4A1...

Printed Name: Dawn Wilder

Title: Project Executive

Date: 10/29/2025

Notice Address:

Gainwell Technologies
11971 Foundation Place, 3rd Floor
Gold River, CA 95670

CalSAWS Consortium

By: *Holly Murphy*
89B392A87EF54EB...

Printed Name: Holly Murphy

Title: Chief Administrative Officer

Date: 10/29/2025

Notice Address:

CalSAWS Consortium
11971 Foundation Place, 3rd Floor
Gold River, CA 95670



California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900



September 23, 2025

Holly Weld
Health and Human Services Agency
Shasta County Social Services
P.O. Box 496005
Redding, CA 96049-6005

Re: CalSAWS-Gainwell-GA-GR-ExStream-License-Appstream-FY 2025/26

Dear Ms. Weld:

This letter approves your Fiscal Year (FY) 2025-26 request received September 16, 2025 to purchase software licenses and IT Support & Services for Shasta County Health and Human Services Agency. I understand that this acquisition will be competitively procured in accordance with state and federal guidelines.

The estimated one-time M&O costs in the amount of **\$16,692.00** is approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs**. Account # (APD Project #) **45-25-14837** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS.* If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at sudakshina.biswas@otsi.ca.gov

Sincerely,

DocuSigned by:
Patrice Yang
8CC5804BD2F141C...

PATRICE YANG
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
Analyst, County Expense Claim, CDSS

